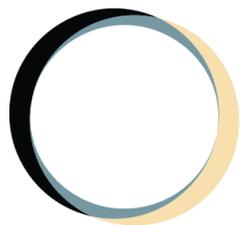


THE NCSTM
The National Citizen SurveyTM

Western Springs, IL

Comparisons by Geographic Subgroups
2015



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Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report discusses differences in opinion of survey respondents by subdivision.

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who attended a public meeting more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between area are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

The margin of error for this report is generally no greater than plus or minus three percentage points around any given percent reported for the entire sample (1,312 completed surveys). For each area (Field Park, Forest Hills, Old Town North, Old Town South, Ridgeacres, Springdale and Ridgewood/Timber Trails), the margin of error rises to approximately plus or minus 13 percentage points since sample sizes were approximately 212 for Field Park, 255 for Forest Hills, 317 for Old Town North, 56 for Old Town South, 122 for Ridgeacres, 211 for Springdale and 139 for Ridgewood/Timber Trails. Notable differences between subdivisions included the following:

- Differences among subdivisions emerged in ratings for Built Environment within Community Characteristics. Positive ratings for variety of housing options and availability of affordable quality housing were generally under 60% with the lowest ratings reported by residents living in Old Town North. Also within Community Characteristics, availability of affordable quality health care and availability of preventive health services were the lowest among those living in Old Town North.
- Ridgewood/Timber Trails residents were less likely to rate ease of travel by bicycle, ease of walking in Western Springs and availability of paths and walking trails favorably than residents living in other subdivisions.
- Within the pillar of Governance, residents living in Old Town South tended to give lower ratings for the value of services for the taxes paid to Western Springs, the job Western Springs government does at welcoming citizen involvement, overall confidence in Western Springs government, generally acting in the best interest of the community, being honest and treating all residents fairly than residents in other subdivisions.
- Rates of participation for walking or biking instead of driving and using bus, rail, subway or other public transportation instead driving were higher for residents living in Old Town South and Field Park. Those living in Springdale and Ridgewood/Timber Trails reported the lowest rates of participation for those aspects of Mobility.
- Within the pillar of Participation, residents in Old Town South tended to report visiting a neighborhood park or Village park, participating in moderate or vigorous physical activity and being in “very good” or “excellent” health at higher rates than residents in other subdivision in Western Springs. Almost all residents in each subdivision reported recycling at home with the highest rate among those in Old Town South.

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
The overall quality of life in Western Springs	98%	96%	95%	99%	97%	98%	99%	97%
Overall image or reputation of Western Springs	98%	95%	95%	97%	96%	98%	98%	96%
Western Springs as a place to live	100%	98%	98%	99%	99%	99%	99%	99%
Your neighborhood as a place to live	98%	97%	97%	99%	94%	99%	97%	97%
Western Springs as a place to raise children	99%	99%	99%	99%	96%	99%	99%	99%
Western Springs as a place to retire	54%	64%	51%	39%	48%	75%	64%	58%
Overall appearance of Western Springs	95%	95%	92%	95%	84%	96%	98%	94%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Overall feeling of safety in Western Springs	100%	98%	97%	97%	99%	99%	94%	98%
In your neighborhood during the day	98%	97%	99%	97%	99%	99%	95%	98%
In Western Springs's downtown/commercial area during the day	98%	98%	99%	99%	100%	99%	96%	99%

Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Overall ease of getting to the places you usually have to visit	97%	95%	95%	96%	96%	96%	95%	96%
Traffic flow on major streets	77%	78%	73%	81%	71%	79%	82%	77%
Ease of public parking	83%	75%	76%	82%	82%	81%	79%	79%
Ease of travel by car in Western Springs	91%	89%	88%	96%	84%	96%	93%	90%
Ease of travel by public transportation in Western Springs	85%	71%	81%	79%	78%	77%	73%	78%
Ease of travel by bicycle in Western Springs	90%	84%	86%	85%	85%	82%	66%	84%
Ease of walking in Western Springs	96%	85%	96%	100%	95%	90%	82%	92%
Availability of paths and walking trails	71%	61%	69%	74%	64%	69%	55%	66%

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Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Quality of overall natural environment in Western Springs	93%	93%	90%	96%	89%	97%	90%	93%
Air quality	90%	92%	90%	89%	85%	96%	89%	91%
Cleanliness of Western Springs	96%	95%	96%	95%	90%	99%	98%	96%

Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Overall "built environment" of Western Springs (including overall design, buildings, parks and transportation systems)	83%	83%	79%	85%	76%	83%	86%	82%
Public places where people want to spend time	77%	71%	76%	89%	66%	83%	80%	76%
Variety of housing options	64%	58%	49%	53%	53%	63%	62%	57%
Availability of affordable quality housing	39%	31%	30%	35%	30%	45%	39%	35%
Overall quality of new development in Western Springs	41%	51%	46%	47%	35%	48%	51%	46%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Overall economic health of Western Springs	84%	83%	76%	77%	77%	91%	92%	83%
Western Springs as a place to work	58%	58%	47%	57%	43%	68%	63%	56%
Western Springs as a place to visit	69%	68%	67%	76%	53%	70%	68%	67%
Employment opportunities	31%	32%	26%	46%	16%	33%	33%	29%
Shopping opportunities	38%	40%	38%	55%	34%	47%	44%	40%
Cost of living in Western Springs	40%	43%	35%	34%	23%	43%	45%	38%
Overall quality of business and service establishments in Western Springs	65%	64%	57%	60%	56%	68%	66%	62%
Vibrant downtown/commercial area	34%	38%	33%	45%	27%	37%	42%	35%

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Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Health and wellness opportunities in Western Springs	84%	78%	70%	82%	68%	80%	77%	76%
Fitness opportunities (including exercise classes and paths or trails, etc.)	66%	63%	63%	75%	57%	67%	68%	64%
Recreational opportunities	81%	73%	74%	77%	72%	77%	79%	76%
Availability of affordable quality food	64%	69%	62%	65%	67%	70%	73%	66%
Availability of affordable quality health care	79%	76%	65%	72%	72%	74%	80%	73%
Availability of preventive health services	76%	74%	60%	67%	75%	71%	81%	71%
Availability of affordable quality mental health care	53%	58%	52%	56%	69%	56%	63%	57%

Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Overall opportunities for education and enrichment	91%	88%	87%	87%	90%	93%	91%	90%
Availability of affordable quality child care/preschool	87%	85%	80%	95%	81%	82%	88%	84%
K-12 education	99%	98%	97%	98%	99%	97%	99%	98%
Adult educational opportunities	73%	73%	64%	82%	75%	78%	79%	73%
Opportunities to attend cultural/arts/music activities	67%	61%	62%	68%	62%	71%	70%	65%

Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Opportunities to participate in social events and activities	73%	69%	68%	78%	68%	70%	72%	70%
Opportunities to volunteer	76%	72%	72%	83%	69%	74%	75%	73%
Opportunities to participate in community matters	72%	69%	70%	78%	76%	70%	73%	71%
Openness and acceptance of the community toward people of diverse backgrounds	62%	61%	53%	50%	48%	59%	56%	57%
Neighborliness of residents in Western Springs	87%	81%	80%	83%	84%	82%	84%	83%

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Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
The Village of Western Springs	89%	86%	83%	83%	84%	90%	90%	87%
The value of services for the taxes paid to Western Springs	70%	65%	56%	50%	56%	67%	63%	62%
The overall direction that Western Springs is taking	77%	69%	58%	60%	64%	73%	78%	68%
The job Western Springs government does at welcoming citizen involvement	73%	59%	57%	48%	65%	66%	73%	63%
Overall confidence in Western Springs government	72%	68%	56%	52%	54%	76%	73%	65%
Generally acting in the best interest of the community	80%	71%	64%	55%	66%	78%	73%	71%
Being honest	78%	75%	66%	65%	66%	79%	77%	73%
Treating all residents fairly	79%	73%	65%	60%	69%	81%	76%	72%
Overall customer service by Western Springs employees (police, receptionists, planners, etc.)	88%	84%	83%	78%	84%	87%	89%	85%
The Federal Government	39%	38%	38%	32%	43%	43%	35%	39%

Table 11: Governance - Safety

Percent rating positively (e.g., excellent/good)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Police services	90%	89%	83%	87%	87%	93%	90%	88%
Fire services	98%	97%	98%	97%	97%	98%	98%	97%
Ambulance or emergency medical services	98%	98%	98%	94%	97%	96%	97%	97%
Crime prevention	88%	86%	89%	92%	86%	92%	91%	89%
Fire prevention and education	96%	97%	93%	100%	93%	96%	95%	95%
Animal control	72%	76%	76%	74%	68%	80%	81%	75%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	85%	85%	80%	86%	83%	84%	74%	83%

Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Traffic enforcement	76%	77%	70%	74%	68%	84%	76%	75%
Street repair	52%	43%	53%	37%	35%	57%	44%	48%

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Percent rating positively (e.g., excellent/good)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Street cleaning	78%	80%	74%	71%	65%	77%	74%	75%
Street lighting	62%	60%	64%	62%	63%	57%	63%	61%
Snow removal	86%	83%	79%	81%	84%	85%	88%	83%
Sidewalk maintenance	61%	57%	66%	54%	64%	61%	70%	62%
Bus or transit services	76%	74%	70%	66%	62%	76%	77%	72%

Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Garbage collection	90%	91%	92%	90%	93%	94%	94%	92%
Recycling	89%	93%	89%	88%	93%	93%	90%	91%
Yard waste pick-up	90%	91%	91%	89%	95%	92%	87%	91%
Drinking water	76%	66%	68%	73%	64%	73%	60%	69%

Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Storm drainage	56%	51%	54%	47%	54%	46%	52%	52%
Sewer services	71%	69%	74%	67%	74%	72%	79%	72%
Power (electric and/or gas) utility	77%	74%	73%	81%	79%	87%	81%	78%
Utility billing	81%	79%	80%	82%	81%	86%	84%	81%
Land use, planning and zoning	57%	57%	54%	54%	57%	65%	69%	58%
Code enforcement (weeds, abandoned buildings, etc.)	66%	64%	60%	65%	58%	71%	78%	65%

Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Economic development	40%	42%	38%	44%	44%	44%	51%	42%

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Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Village parks	96%	90%	91%	94%	91%	91%	90%	92%
Recreation programs or classes	87%	84%	83%	93%	93%	80%	84%	85%
Recreation center or facilities	80%	78%	81%	84%	91%	79%	86%	82%
Health services	72%	76%	65%	67%	75%	83%	77%	73%

Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Thomas Ford Memorial Library services	95%	94%	95%	98%	96%	90%	93%	94%
Village-sponsored special events	77%	79%	80%	74%	80%	82%	83%	79%

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Public information services	86%	83%	83%	75%	82%	83%	83%	83%

Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Sense of community	94%	88%	87%	90%	81%	86%	90%	88%
Recommend living in Western Springs to someone who asks	97%	96%	96%	96%	99%	99%	97%	97%
Remain in Western Springs for the next five years	93%	88%	85%	87%	95%	96%	95%	91%
Contacted the Village of Western Springs (in-person, phone, email or web) for help or information	70%	66%	64%	91%	58%	66%	71%	67%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Was NOT the victim of a crime	92%	97%	95%	91%	93%	93%	89%	94%
Did NOT report a crime	90%	91%	89%	86%	89%	91%	84%	89%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Stocked supplies in preparation for an emergency	19%	15%	19%	26%	22%	19%	16%	18%

Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Walked or biked instead of driving	91%	81%	90%	93%	88%	78%	72%	85%
Carpooled with other adults or children instead of driving alone	51%	51%	53%	48%	51%	44%	48%	50%
Used bus, rail, subway or other public transportation instead of driving	79%	66%	73%	78%	79%	60%	57%	70%

Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Recycle at home	99%	98%	99%	100%	99%	96%	98%	98%
Made efforts to make your home more energy efficient	71%	68%	67%	69%	68%	64%	65%	67%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
NOT under housing cost stress	96%	86%	90%	91%	90%	87%	86%	89%
Did NOT observe a code violation	65%	61%	63%	66%	60%	75%	72%	65%

Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Purchase goods or services from a business located in Western Springs	95%	96%	96%	100%	97%	96%	92%	96%
Economy will have positive impact on income	38%	31%	31%	38%	34%	37%	33%	34%
Work in Western Springs	19%	26%	26%	20%	21%	20%	25%	23%

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Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Used Western Springs recreation centers or their services	59%	61%	60%	63%	58%	48%	51%	57%
Visited a neighborhood park or Village park	90%	87%	90%	96%	88%	84%	82%	88%
Eat at least 5 portions of fruits and vegetables a day	91%	88%	92%	93%	89%	87%	84%	89%
Participate in moderate or vigorous physical activity	97%	91%	94%	96%	97%	89%	85%	92%
Reported being in "very good" or "excellent" health	84%	80%	81%	90%	82%	77%	70%	80%

Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Used the Thomas Ford Memorial Library or its services	89%	77%	86%	88%	80%	79%	74%	82%
Attended a Village-sponsored event	72%	69%	69%	85%	67%	63%	49%	67%

Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Campaigned or advocated for an issue, cause or candidate	25%	23%	28%	21%	23%	13%	18%	22%
Contacted Western Springs elected officials (in-person, phone, email or web) to express your opinion	18%	14%	24%	24%	19%	15%	22%	19%
Volunteered your time to some group/activity in Western Springs	48%	47%	49%	58%	46%	38%	40%	46%
Participated in a club	39%	37%	41%	36%	35%	35%	24%	37%
Talked to or visited with your immediate neighbors	99%	99%	98%	97%	99%	100%	99%	99%
Done a favor for a neighbor	96%	92%	93%	95%	95%	93%	94%	94%
Attended a local public meeting	19%	15%	21%	22%	20%	12%	21%	18%
Watched (online or on television) a local public meeting	19%	23%	26%	27%	26%	21%	23%	23%
Read or watch local news (via television, paper, computer, etc.)	90%	94%	89%	90%	89%	91%	89%	91%
Vote in local elections	93%	90%	96%	94%	86%	89%	83%	91%

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Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Overall feeling of safety in Western Springs	90%	87%	87%	88%	89%	94%	90%	89%
Overall ease of getting to the places you usually have to visit	69%	68%	68%	71%	72%	81%	77%	71%
Quality of overall natural environment in Western Springs	80%	75%	80%	84%	77%	85%	79%	80%
Overall "built environment" of Western Springs (including overall design, buildings, parks and transportation systems)	87%	87%	85%	95%	83%	86%	86%	86%
Health and wellness opportunities in Western Springs	45%	47%	50%	62%	51%	63%	62%	52%
Overall opportunities for education and enrichment	78%	69%	79%	78%	72%	79%	77%	76%
Overall economic health of Western Springs	93%	87%	95%	99%	89%	95%	90%	92%
Sense of community	88%	79%	85%	87%	81%	89%	83%	84%

Table 29: Sources of Information

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Village of Western Springs government, services, activities, events and local issues: (Percent rating as "major source" or "minor source").	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Local news outlets (Suburban Life and Doings)	75%	84%	70%	83%	75%	89%	68%	78%
Tower Topics (Village bi-monthly newsletter)	97%	92%	95%	100%	97%	94%	90%	95%
Village website (www.wsprings.com)	87%	82%	87%	93%	78%	84%	76%	84%
Blogs or social media	37%	39%	40%	40%	36%	48%	34%	40%
Comcast cable channel 6	24%	26%	32%	26%	25%	31%	36%	29%
AT&T U-verse channel 99	14%	19%	18%	9%	18%	24%	16%	18%
Phone call to Village Hall or specific Department	76%	81%	83%	77%	77%	81%	80%	80%
Personal visit to Village Hall or a specific Department	73%	69%	73%	69%	70%	75%	74%	72%
Talking with Village officials	58%	53%	61%	52%	46%	57%	61%	56%

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Table 30: Support for Roadway Construction Program

	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
In 2008, the voters of the Village approved the issuance of bonds to fund the roadway reconstruction program over six years. The last of those funds was expended in 2014. While much has been accomplished there are still roadway needs. To what extent would you support a property tax increase of an average of \$70 per year to support the roadway construction program over the next ten years? (Percent rating as "strongly support" or "somewhat support").	75%	73%	60%	61%	63%	62%	61%	66%

Table 31: Drainage Problems

Please indicate how many times, if any, you have experienced any of the following drainage problems over the last 12 months: (Percent rating as "more than once").	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Street flooding on your block	58%	64%	49%	53%	49%	55%	41%	54%
Basement flooding	25%	39%	33%	35%	33%	50%	28%	35%
Yard flooding	63%	60%	61%	56%	60%	55%	41%	58%

Table 32: Container Types for Recycling Collection

Please rate your preference for the following container types for recycling collection: (Percent rating as "strongly prefer" or "somewhat prefer").	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Blue bag (current service type)	76%	67%	73%	79%	60%	80%	63%	71%
65 Gallon Cart	39%	50%	45%	29%	54%	52%	52%	47%

Table 33: Service Types for Refuse Collection

Please rate your preference for the following service types for refuse collection: (Percent rating as "strongly prefer" or "somewhat prefer").	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
Backdoor service and curbside sticker (current service types)	70%	66%	78%	85%	73%	76%	55%	72%
Backdoor service and cart at the curb	33%	36%	35%	31%	47%	37%	31%	36%
Cart at the curb	40%	36%	29%	29%	44%	32%	38%	35%

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Table 34: Primary Source of Drinking Water

	Subdivision							Overall
	Field Park	Forest Hills	Old Town North	Old Town South	Ridgeacres	Springdale	Ridgewood/Timber Trails	
What is your primary source of drinking water? (Percent responding "Western Springs tap water").	78%	73%	78%	86%	74%	72%	83%	76%