

## **FOR IMMEDIATE RELEASE**

March 16, 2020

### **LOCAL POLICE DEPARTMENTS ANNOUNCE TEMPORARY RESPONSE MODIFICATIONS**

#### ***La Grange, La Grange Park, and Western Springs Police***

Police Departments from La Grange, La Grange Park, and Western Springs, in cooperation with the Lyons Township Area Communications Center (LTACC), are committed to serving our residents and their families. In light of the rapidly evolving situation as a result of the Coronavirus (COVID-19), the Police Departments will be instituting several temporary modifications to the services we provide. These modifications are for the safety of our employees as well as the residents we serve. Our primary goal is to prevent and/or contain the spread of COVID-19, particularly to those individuals who fall into the high-risk category.

As we have witnessed, this is a very fluid situation and we must have the capacity to adapt with ongoing changes. Staying informed is our best tool as we move forward. Please continue to monitor updates from The Cook County Department of Health

(<https://www.cookcountypublichealth.org>), the Illinois Department of Public Health (<http://dph.illinois.gov/>), and the Center for Disease Control (<https://www.cdc.gov>).

***The listed protocols will go into effect beginning March 17, 2020 at 12:00 a.m. and will remain in effect until further notice.***

- The Police Departments will continue responding to emergency calls for service:
  - Violent crimes or crimes against persons (this includes domestic violence incidents in which the offender is still on the scene)
  - In-progress calls where the offender is on the scene
  - Traffic crashes
  - Property crimes where evidence may exist and the scene needs to be processed
  - The on-duty supervisor can also determine if a response is warranted or the call can be handled via telephone
  - Note: If calls do require a response to your residence and you are able, meet the officer outside
  
- The Police Departments will initially handle some calls by telephone:
  - Calls such as delayed incidents, information for Police, ordinance violations, etc. will be handled via telephone. Call 9-1-1 or one of the following non-emergency numbers:
    - La Grange – 708-352-2131
    - La Grange Park – 708-352-2151
    - Western Springs – 708-246-3131

NOTE: Our Telecommunicators will obtain your contact information and an officer will call you back as soon as possible.

- The Police Departments will also be temporarily suspending all in-person service functions such as fingerprinting services, building tours, and child seat safety checks.

If you have a fever and cough, please seek advice from your medical provider. If you need police assistance, please contact the La Grange, La Grange Park, or Western Springs Village Halls or the Police Departments by telephone.

We are committed to serving our residents, but in order to do this on a continual basis we have to make sure our officers and staff remain healthy. We are taking these steps to minimize health risks to our employees, and/or community, especially those most vulnerable to the Coronavirus (COVID-19).

## CONTACT:

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### Western Springs

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