



PRESS RELEASE

New Consolidated Dispatch Center to Open Monday, March 20, 2017

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March 15, 2017—The Villages of Western Springs, LaGrange and LaGrange Park are pleased to announce the opening of the Lyons Township Area Communications Center (LTACC) on Monday, March 20, 2017.

This new state-of-the art consolidated dispatch center is a coordinated effort between all three Villages and is to be housed at the Village of La Grange Police Department, 304 W. Burlington Avenue.

The consolidation of dispatch services will provide for enhanced police, fire and medical dispatch in a cost effective manner. The current dispatchers serving each of the communities will transfer to LTACC and continue to provide the high-quality, professional service that our residents have come to expect.

Since the Village of Western Springs dispatching operations will move to LTACC, the Village Hall lobby will no longer be open 24 hours. The Village Hall, including the police window, will remain open from 8:30 a.m.-5 p.m. Monday through Friday. The main door to Village Hall (Hillgrove Avenue entrance) will remain unlocked for emergency access but all interior doors will be locked after hours. A wall mounted intercom system will provide a direct connection to LTACC. The intercom system may be used for 24 hour assistance for police inquiries or for 911 emergencies. Surveillance cameras have been installed throughout the Village Hall and will be routinely monitored by LTACC.

Once LTACC opens, all 911 emergency calls will be routed directly to LTACC and the dispatcher taking the call will dispatch the appropriate emergency services. Residents may still call the Police Department non-emergency line at (708) 246-8540 for general police service questions or the Fire Department non-emergency line at (708) 246-1182 for general fire service questions.

Questions regarding the consolidated dispatch may directed to Village Hall at (708) 246-1800.