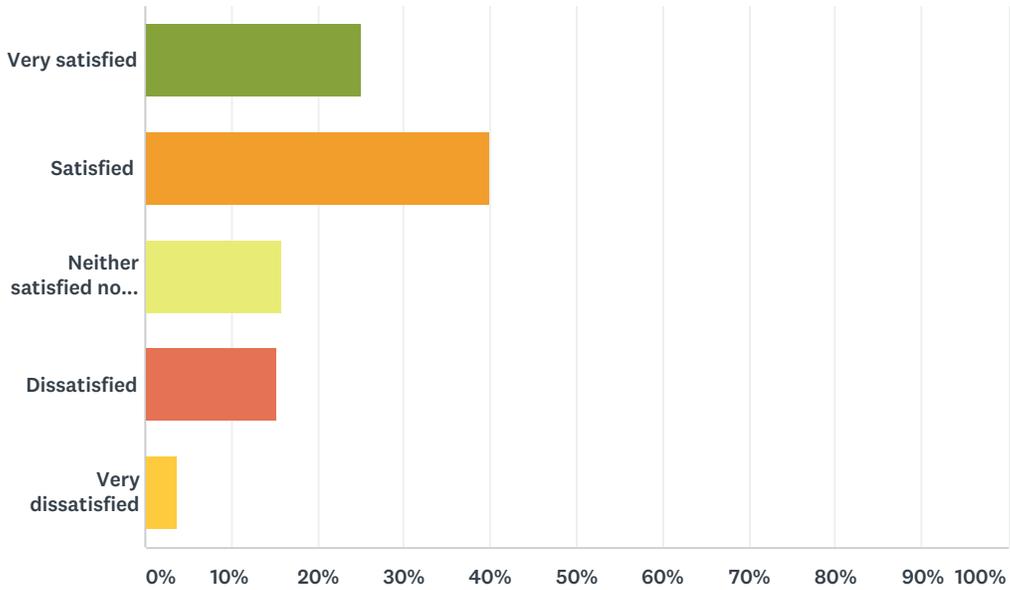


Q2 Overall, how satisfied are you with the current quality of the refuse and recycling collection program in Western Springs?

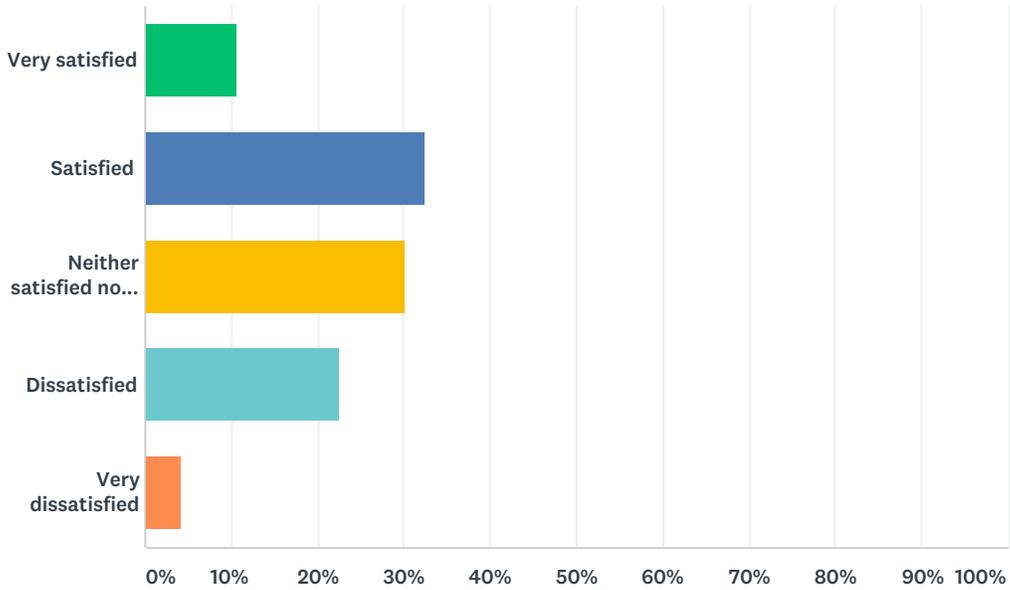
Answered: 540 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very satisfied	25.19%	136
Satisfied	40.00%	216
Neither satisfied nor dissatisfied	15.93%	86
Dissatisfied	15.19%	82
Very dissatisfied	3.70%	20
TOTAL		540

Q3 Overall, how would you rate your level of satisfaction with the current pricing options available for refuse and recycling services?

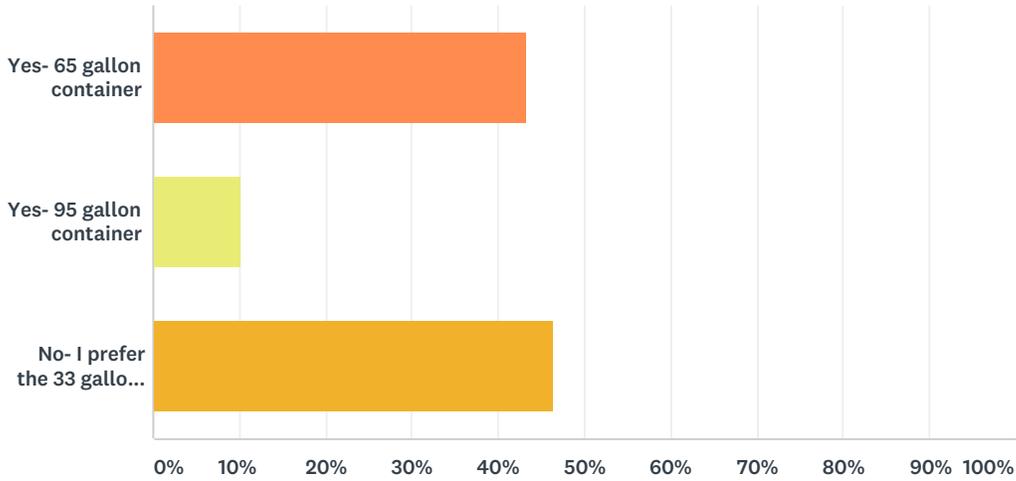
Answered: 539 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very satisfied	10.58%	57
Satisfied	32.47%	175
Neither satisfied nor dissatisfied	30.06%	162
Dissatisfied	22.63%	122
Very dissatisfied	4.27%	23
TOTAL		539

Q4 The Village currently restricts container size for refuse collection to 33-gallon containers. Would you be interested in alternative container sizes for refuse?

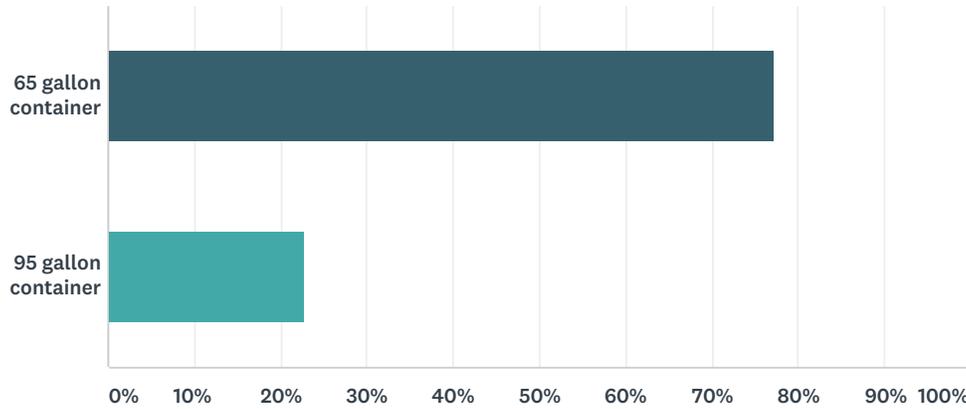
Answered: 533 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes- 65 gallon container	43.34%	231
Yes- 95 gallon container	10.32%	55
No- I prefer the 33 gallon container	46.34%	247
TOTAL		533

Q5 If the Village were to change to a recycling container with a lid, which container size for curbside recycling would you prefer?

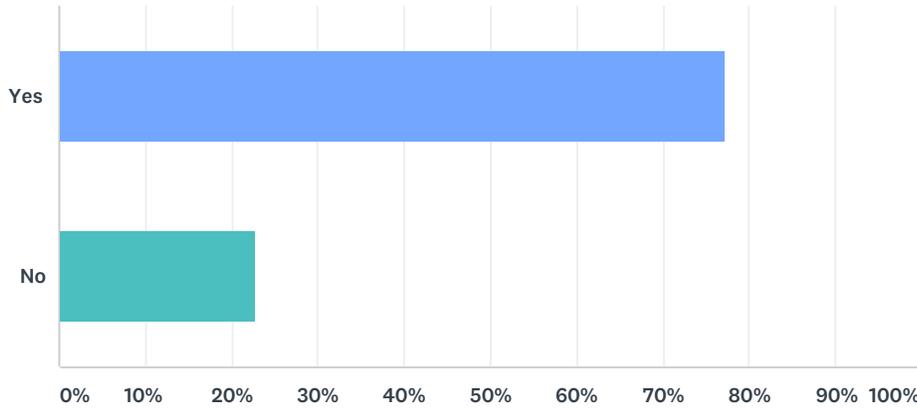
Answered: 527 Skipped: 14



ANSWER CHOICES	RESPONSES	
65 gallon container	77.23%	407
95 gallon container	22.77%	120
TOTAL		527

Q6 Residents are currently required to purchase stickers for curbside refuse collection. If curbside refuse became the standard service offered and backdoor service became an optional service, would you support this change?

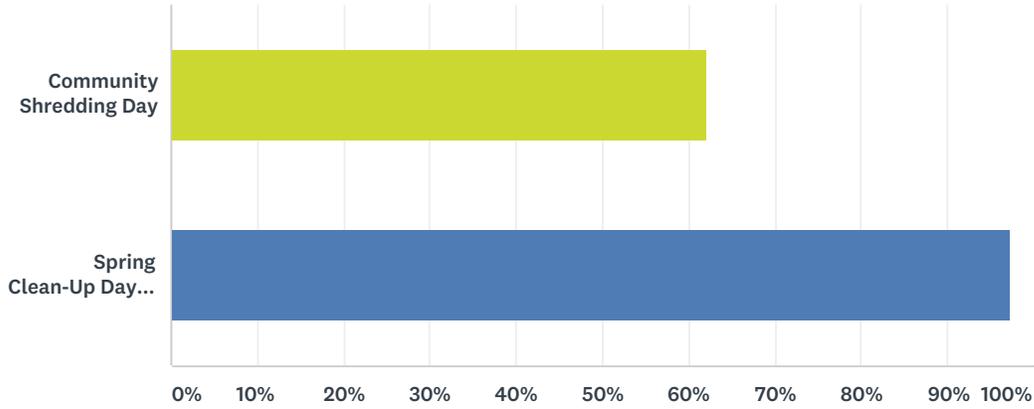
Answered: 534 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	77.15%	412
No	22.85%	122
TOTAL		534

Q7 Are you interested in the following services?

Answered: 528 Skipped: 13



ANSWER CHOICES	RESPONSES
Community Shredding Day	62.12% 328
Spring Clean-Up Day (Each year on a Saturday in May, residents are able to dispose of all household items with the exception of electronics. Please visit www.wsprings.com for more information)	97.35% 514
Total Respondents: 528	

Refuse and Recycling Survey

Q8 Do you have any additional comments/suggestions regarding the refuse and recycling collection service program?

Answered: 363 Skipped: 178

#	RESPONSES	DATE
1	Question 5: Very satisfied with the current service. Question 8: The quality of the current company is great. The staff is always great and professional. P.S Please also keep the recycling program. Thank you!	9/4/2018 9:51 AM
2	No more blue bags.	9/4/2018 9:43 AM
3	Switch from plastic bags for recyclables to reusable containers.	9/4/2018 9:28 AM
4	Question 5: Prefer blue bags. Question 8: Would like electronics, paint, medicine.	9/4/2018 8:38 AM
5	We are a small household and do not put out garbage every week. We certainly do not want to pay for a garbage pickup plan based on garbage-every-week pricing. This type of pick up plan is discriminatory against small households and elderly citizens. In addition, we feel that the price for each village garbage sticker has gotten excessive. It certainly appears to be far in excess of any cost to the village.	9/4/2018 8:33 AM
6	One needs to have "free" electronics recycling. Otherwise, it ends up in the garbage or abandoned.	8/31/2018 8:18 PM
7	I think the current recycling bag program is awful. The bags rip all the time and collection Day looks just terrible around town with all of these piles of bags and loose recycling at the curb. I also think we should make sure that our mixed stream recycling is working well I'm concerned that too much of what gets recycled is actually getting contaminated and not getting recycled. I would happily separate paper from other recyclable material if it increases the amount of material that actually got recycled	8/31/2018 1:34 PM
8	I often don't have enough refuse to fill a 33 gallon container each week, being forced to use a standard service would increase my current costs. Also, storage of the containers will become an issue, so if they are too large, smaller homes will have difficulty accommodating the size bins. I would prefer to see home allowed additional bins if necessary.	8/31/2018 12:18 PM
9	Have quarterly electronic, hazardous material & paint,etc pick up at curb.	8/31/2018 10:21 AM
10	Options for recycling CFL/fluorescent bulbs	8/30/2018 5:18 PM
11	Our backdoor refuse service is very good. We have 2 smaller cans even though we are allowed more. Bringing recycling items to curb would be better with a smaller can w. wheels. Also more education is needed on "What to Recycle." How about a quick reference card for each household; it also would explain the small triangular icons with nos., e.g. 1, 2 , 3. What's acceptable?	8/30/2018 3:07 PM
12	The morning "green" things we can do the better	8/30/2018 11:46 AM
13	It's my understanding that the blue bag program really is an ineffective way to recycle because of the complexities of recycling. More education in social media, etc., may be needed.	8/29/2018 9:56 AM
14	The sticker curb side pick up is insane. Its difficult, expensive and make zero sense. Every other suburb has cans brought to the curb.	8/29/2018 9:11 AM
15	Please publish the time garbage can or should be placed at the curb. Our neighbors often put if out a day ahead of pick-up. Thank you.	8/29/2018 7:48 AM
16	Love that residents can put their recycling curbside. I don't like having to buy very expensive garbage stickers for refuse & yard waste. I support plastic containers to hold recycling rather than non-recyclable blue bags	8/29/2018 7:11 AM
17	No. Thanks!	8/28/2018 10:04 AM

Refuse and Recycling Survey

18	Would strongly support the elimination of blue plastic bags and use of containers. Would also strongly encourage to make more resources available to promote and support the highly successful styrofoam dropoff program, and ask Village businesses to find ways to eliminate/reduce styrofoam use in their business.	8/28/2018 8:20 AM
19	How would separation of wet and dry refuse work and garden debris.....recycling.....all in one? Not good.	8/27/2018 1:16 PM
20	I much prefer the standard curbside containers that La Grange offers.	8/27/2018 10:47 AM
21	I prefer the various levels of service that we currently enjoy and like the option of rear door pick up for garbage.	8/24/2018 10:36 AM
22	Offer styrofoam recycling more than one day a month. Have trash collectors replace lids on containers	8/23/2018 8:24 PM
23	I am happy that the Village is considering changing the refuse collection. I find the collection frustrating. Especially having to pay to \$95 every 3-4 months for collection for 2 containers at the back of my property. I also find the recycling collection completely ridiculous. To have to sort paper into multiple paper bags and then try to get them to stay at the end of my driveway and not fly away on collection day. I feel like I play a game of paper Jenga every Tuesday. I think a simplified 95 gallon container for both refuse and recycling would make sense and would bring the Village in line with other neighboring municipalities. Please change the way garbage is collected in this town. Please!	8/23/2018 1:02 PM
24	I do not want to increase my cost by using a wheeled can as I am happy to put out my bag curbside infrequently to save money.It would be beneficial to keep the cost of the stickers under control. We have no additional service, but the stickers keep increasing in cost.	8/23/2018 12:17 PM
25	We did not realize the current blue plastic recycling bags are not being recycled. That is very disappointing. Please change to recycling containers!	8/23/2018 8:17 AM
26	Sustainability is important to me. Please be aggressive and progressive in you recycling program.	8/23/2018 6:26 AM
27	not at this time	8/23/2018 12:35 AM
28	More recycling options	8/22/2018 7:04 PM
29	I do wish that we could sue re-usable containers for recycling. I do not like the blue bag program due to the plastic being non-biodegradable and I would prefer to be able to recycle paper in a plastic reusable bin. I would like to always use my reusable grocery bags, but sometimes when I am low on paper bags, I get paper just so I can recycle paper in them. Feels like I am creating waste to recycle. Thank you for your consideration.	8/22/2018 6:06 PM
30	It would be helpful to have clear directions on what items can be recycled and how or if they need to be divided. If they need to be divided, having a divided receptacle would encourage compliance.	8/22/2018 5:19 PM
31	Bins for recycling materials would be great.	8/22/2018 4:31 PM
32	no	8/22/2018 1:03 PM
33	Brown bag yard waste removal should be provided at a significantly lower cost. Maybe separate green stickers. Western Springs does a GREAT job with leaf removal in the fall. It is simple, straightforward, and clear. Western Springs should look into the cost of a once-a-year Spring brush pickup, too.	8/22/2018 11:22 AM
34	Let's get rid of the blue bags for recycling.	8/22/2018 8:52 AM
35	Some one must be getting payed off to keep this old crappy system. How about containers for lawn refuse also	8/22/2018 8:49 AM
36	Containers would be much better since the blue bags can't be recycled	8/22/2018 8:14 AM
37	I like the idea of having a recyclables container vs. the blue plastic bags. Other areas of the country I've lived have used the containers.	8/22/2018 7:48 AM
38	Prefer a container over blue bags for recycling	8/22/2018 7:39 AM
39	I would like to see an annual hazardous waste and electronics disposal event in our village.	8/22/2018 7:29 AM
40	No	8/22/2018 7:09 AM

Refuse and Recycling Survey

41	Please keep the blue bags instead of a reusable bin. The bins get so sticky and dirty, which attract animals. The blue bags keep it all contained even during inclement weather. Also, consider moving the Spring Clean Up to the second weekend in June. May is a very busy month for families.	8/21/2018 9:08 PM
42	No	8/21/2018 8:43 PM
43	stickers are way too expensive	8/21/2018 7:54 PM
44	Price for garbage seems to continue to climb	8/21/2018 7:37 PM
45	Container size choices listed are way too large for smaller homes. If there is a set price, rather than sticker pricing, smaller families will pay too much. Pricing by container size may be appropriate. I only need 33 gallon container and only once a month. My fees are appropriate now for what I dispose - one sticker a month. Please do not make frugal home owners pay more so others can have 95 gallon containers every week at the same price. Plus containers left curbside are UGLY! We'll have garbage containers lining the streets for 24 hours once a week.	8/21/2018 6:30 PM
46	What makes Western Springs nice is not having to see people's trash on the streets. People will leave bins on the street longer than the allowed time. Allowing bins at the curb will bring down the value of Western Springs.	8/21/2018 4:53 PM
47	if curbside is going away, i would expect the pricing to go down.	8/21/2018 4:21 PM
48	The bag system is ridiculous. Putting more plastic out into the world doesn't make sense. We need a container. I grew up in Iowa and we had a recycling container since I was in grade school. Not sure why it can't happen here.	8/21/2018 3:57 PM
49	We are in a working village and I like the current situation because the streets look great by 12. There is no telegraphing of who is not home via containers on the street. I am content with whatever solution is embraced by most. and fiscally responsible.	8/21/2018 3:03 PM
50	-Add electronics to the Spring Clean-Up Day -Have 2 Clean-Up Days (Spring & Fall)	8/21/2018 2:25 PM
51	COMPANY DOES A GOOD JOB. DRIVERS ARE PROFESSIONAL.	8/21/2018 2:07 PM
52	Current service is good and any other service will be good as long as you keep the same service guys in place.	8/21/2018 1:48 PM
53	We have back door service. Our garbage man just throws the can and never puts the lid back on. It's a real pain when it rains and just looks sloppy otherwise. Also we already purchased a recycling bin. Looks neater for the town to have bins vs. all sorts of recycling on the curb - which then gets blown all over	8/21/2018 1:33 PM
54	I wish there were stricter guidelines for recycling so that residents could be certain that recyclable items were really being recycled.	8/21/2018 1:29 PM
55	We really do need a container for recycling.	8/21/2018 1:26 PM
56	It's absurd that yard waste requires a sticker. I have to pay for a bag, and also pay for the bag to be picked up.	8/21/2018 1:02 PM
57	I think the change in recycling would cut down on so much blowing around on very windy days.	8/21/2018 12:39 PM
58	None	8/21/2018 12:30 PM
59	Questions were poorly worded. Put service out for bid. Burr Ridge has a different vendor and their service is less expensive than what Western Springs residents pay. Twice this year Republic failed to pick up our garbage and we live on a corner! Unacceptable. We	8/21/2018 12:21 PM
60	The current recycling requirements are cumbersome and not conducive to easy recycling habits. All acceptable recycling should be allowed to be placed/co-mixed in one reusable container.	8/21/2018 12:02 PM
61	Any change should take into account needs of different populations. Singles and couples should not be required to pay for family size refuse containers	8/21/2018 11:53 AM
62	Right now I get back door service but I still need to bring recycle to the front. Also can't just leave recycle in can... both seem strange to me as recycle blows around	8/21/2018 11:52 AM
63	I skipped question #5. because in #4 I've indicated a preference for 33 gallon, but #5 has only 2 choices, 65 or 95 gallon. Any household producing that much trash in one week should seriously review it's disposal habits.	8/21/2018 11:44 AM

Refuse and Recycling Survey

64	Our garbage collection service is very unreliable. They often miss our pickup, not sure why. It is also WAY too expensive. We throw out one bag per week and \$85 per quarter is too much for that. I would like a price for a smaller container than 33 gallons and DO NOT want larger container pricing. We do use recycling/ blue bags services though but lawn recycling is not among our top uses. I dislike the May Clean Up day as it often results in crazy drivers, outsiders and dangerous situations. One time I had two strollers stolen from my driveway on this day, even though they were clearly not at the curb and tucked in between my car and the garage. If the cost of garbage pick up goes up, I may have to consider pooling with a neighbor because the amount of garbage we produce is not worth the cost. Pricing is not fair for smaller families or for retirees. Lower it Please!!!!!!!	8/21/2018 11:37 AM
65	Please do not move to containers on the street. Should you do this, it must be in consideration for a significant reduction in costs to the residents.	8/21/2018 11:37 AM
66	As sorted recycled materials are thrown together, don't believe that it is being recycled as now contaminated as many don't know what should and shouldn't be recycled.	8/21/2018 11:26 AM
67	Prefer rigid containers with lids for both refuse and recycling. Offer blue bag for styrofoam weekly pickup. Annual charge to be included in property taxes and additional cost if you elect door pick up.	8/21/2018 11:25 AM
68	Would love containers for both refuse and recycles.	8/21/2018 11:24 AM
69	No	8/21/2018 11:21 AM
70	I moved to Western Springs from Clarendon Hills, where we had bins (multiple if we wanted) for each garbage and recycling. This was more convenient than blue bags and I also paid less for this service than what I am paying now. Tuesdays in the village on a windy or rainy day are a mess.	8/21/2018 11:19 AM
71	Our household is small, and thus only put out our garbage about every two or three weeks. With the proposed change, I will be forced to pay for weekly pickup that I don't need. Thus, I do not support this proposed change.	8/21/2018 11:13 AM
72	We need to be reminded of what is accepted for recycling and what is not -- a clear, extensive list with examples (juice boxes/brik paks?). I've read that when non-recyclable items are included, it 'spoils' the load and it is all rejected at the recycling center. This problem could become worse if we're dumping everything in the same container each week -- there'll be the temptation to divert items from the garbage stream (with a hefty cost per sticker) and to the recycling container the Village is proposing.	8/21/2018 11:11 AM
73	I am VERY STRONGLY AGAINST the change to requiring the containers!! We don't generate that much garbage! We are not in position to lug a huge container out to the curb! LEAVE THINGS THE WAY THEY ARE. Stickers on the black bags are fine and just perfect.	8/21/2018 11:00 AM
74	We need to be able to recycle more things. Please add more plastic and other types of materials to your accepted lists!!!	8/21/2018 10:57 AM
75	If curbside containers are used, it will be a problem in the inclement weather to get containers to curb and also if the container is too large, I feel older residents will have additional problems getting the container to the curb.	8/21/2018 10:55 AM
76	We are old and my husband has a bad back which is why we use the back door ("hand pickup") service provided by Republic. Neither my husband nor I can haul a 65 gal much less 95 gal container to curb - so there needs to be options for those who physically can't haul these big heavy containers to curb.	8/21/2018 10:48 AM
77	add electronics recycling day	8/21/2018 10:42 AM
78	We absolutely need containers for recycling, it looks terrible having piles of trash on the sidewalk once a week. I also think that back door service should be standard so that bins are never in the street, but bins should be the standard.	8/21/2018 10:42 AM
79	Heavily in favor of a unified and consistent system including city issued containers for refuse and recycling vs sticker system.	8/21/2018 10:41 AM
80	I wish there was at least one additional clean-up day during the year (like a fall clean-up day). I also wish cardboard recycling could be in a recycling container because on windy days cardboard ends up flying all over the street. I really like the backdoor refuse pick-up and am hoping that service doesn't change.	8/21/2018 10:41 AM
81	Program works well, very few problems or issues	8/20/2018 5:29 PM

Refuse and Recycling Survey

82	Please inform residents HOW to recycle. Many newer home owners don't even bother to break down cardboard or know what kind of plastics,etc. are recyclable.	8/20/2018 12:57 PM
83	As an older single person, I like the sticker per bag system. I do not have much garbage. I can easily handle the bag and do not look forward to wrestling with a cart or paying for weekly service I won't use.	8/20/2018 9:20 AM
84	If you do not use the services you should not have to pay for it. I am only interested in changing if our fees are lowered. Smaller containers less garbage!	8/17/2018 4:14 PM
85	Standard collection bin for recycling would be nice. I'd appreciate continuation of the styrofoam recycling. Would like a hazardous waste collection periodically.	8/17/2018 9:44 AM
86	I would prefer garbage pickup at the curb. I have had issues with the garbage service not picking up my garbage at the back door, yet they walk down my driveway to pick up my neighbors at their back door. I have called many times without resolution. I don't want the garbage service on my property.	8/17/2018 9:32 AM
87	No	8/16/2018 9:25 PM
88	Let's save money AND still provide services that us seniors can handle. A 65 pound anything, wheels or not, is a good example of "too much"	8/16/2018 11:43 AM
89	1. It would be nice if the current pricing of the refuse program was cheaper. 2. I would only support curbside refuse as the standard IF there were cans with lids provided & the cost was significantly cheaper than the current backdoor refuse system..	8/15/2018 11:55 PM
90	Our current system is not environmentally friendly. First, the blue bags are not recyclable and therefore we are creating a substantial amount of plastic waste. Second, paper and other waste materials get blown through the neighborhoods and into public spaces including the forest preserve and very likely the river.	8/15/2018 9:30 PM
91	Be able to combine paper with other recyclables. Introduce wet waste (composting) pick up	8/15/2018 3:52 PM
92	With the blue bags there is nothing to return to my house should I return a day or two later. With the large waste container someone will have to return the container to my house or the village will always look a mess.	8/15/2018 11:52 AM
93	OFFER A RECYCLE CONTAINER ALSO INSTEAD OF THE BLUE BAGS	8/15/2018 9:42 AM
94	Use recyclable recycling bags. How will this option be less expensive with using cans instead of bags?	8/15/2018 8:56 AM
95	I do not like the blue bags for curbside recycling. I think bins with lids and wheels make more sense.	8/15/2018 7:41 AM
96	We should be using containers for recycling. The blue bags are just adding more plastic to the environment.	8/15/2018 6:49 AM
97	As retired Seniors we do not produce a large quantity or refuse. Therefore I would strong oppose any system of "forced" refuse disposal.	8/14/2018 9:40 PM
98	Twice a year yard waste clean-up. Spring and fall yard / lawn cleaning. Includes leaves and other med tree pruning waste.	8/14/2018 9:32 PM
99	Lower the price!	8/14/2018 4:15 PM
100	We would be unhappy with any changes to the current process. It would be very difficult for elderly residents to wheel large garbage cans back & forth to the curb.	8/14/2018 12:43 PM
101	I would much prefer to be able to combine all my recyclable in one container, not separate paper from others. Also, I highly support a closed container for recycling. On a windy day the paper recycling and even the blue bags blow all over town and make a mess.	8/14/2018 12:22 PM
102	I would prefer recycling in a bin with a lid. I dislike all of the paper flying around town on windy days. It needs to be contained.	8/14/2018 9:55 AM
103	Large tree branch chipping service	8/14/2018 8:56 AM
104	Containers with lids & wheels will be a big and very welcome improvement over trash bags and blue recycling bags. We have used these containers before moving here. They are much more convenient and easier to use and add additional items (particularly recycled items). Thanks to WS officials for offering these options and this feedback survey.	8/13/2018 3:53 PM

Refuse and Recycling Survey

105	a once a month or quarterly standard large item pick up, rather than having to go through a "process" to throw an odd sized thing away.lots of towns do it monthly ie la grange highlands.	8/13/2018 3:40 PM
106	Our blue bag recycling system is outdated. Many states/countries are eliminating the use of plastic bags altogether. Many of our collection days are very windy and the blue bags (etc) blow all over the streets. We have wonderful collectors, but they often are required to do more work than they should. Large collection bins may be too much for some homes (seniors/single occupant) - could neighbors share?	8/13/2018 2:52 PM
107	Curbside refuse pick-up would be a great hardship in the winter. I am a senior citizen and am at the mercy of whenever my snow removal is done to be able to access the curb with the refuse.	8/13/2018 9:51 AM
108	Would like to see one or two specialty recycling days, paint, electronics etc. Could be done with other towns LaGrange, countryside etc	8/13/2018 7:14 AM
109	I'm proud that Western Springs was one of the first communities to do recycling, albeit using "blue bags". However, plastic bags are an environmental problem, therefore we need an alternative to "blue bags".	8/12/2018 9:40 PM
110	Would love to have composting as an option to move additional waste out of the landfill. In other cities that I have lived, compostable items were allowed in the yard waste which was picked up in containers, not paper yard waste bags. Highly support moving to a recycling container with a lid and curbside garbage pick up with automated trucks. I really dislike the current recycling system where more plastic waste is created with the blue plastic recycling bags and recycling waste often blows all over the street on windy days.	8/12/2018 9:06 PM
111	No	8/12/2018 8:44 PM
112	We have been satisfied with the back door garbage pick up. However, we are unsatisfied with the recycling process. We would like to be able to put ALL of our recycling in one garbage can and not have to use the blue plastic bags or paper bags.	8/12/2018 4:58 PM
113	I pay for what I throw out. Under no circumstances should I have to pay the same as a family who tosses more garbage. The bag system is fair. If I have to take recycling elsewhere I don't have a problem with that. How do you plan to keep this fair? I pay enough in taxes without being hit with more fees.	8/12/2018 10:54 AM
114	I would like bigger containers	8/12/2018 8:20 AM
115	I wish Styrofoam was picked up weekly by the village.	8/11/2018 4:04 PM
116	No additional comments	8/11/2018 12:32 PM
117	no	8/11/2018 9:15 AM
118	I like that we pay per bag for garbage because it encourages people to be responsible for their own waste. I don't know many places that still require separating paper and containers. It would be nice if we could co-mingle our recycling.	8/11/2018 9:12 AM
119	No	8/11/2018 7:44 AM
120	I didn't even know you could get a recycling container, which makes my answers to those questions not really applicable. I would really like twice a year electronics recycling, paint recycling, batter recycling and a central location for composting that does more than my backyard composting does.	8/10/2018 11:57 PM
121	Keep the Blue bags.	8/10/2018 8:48 PM
122	I wish we could recycle #6.	8/10/2018 5:44 PM
123	Please do not go away from the blue bag recycling. It is extremely convenient and easy.	8/10/2018 4:31 PM
124	Would love a container as opposed to bags. I don't really care about the size. Either works for me	8/10/2018 4:31 PM
125	Refuse and recycling in WS is very tedious and a complicated process. The small refuse bins and required stickers are ridiculous.	8/10/2018 2:07 PM
126	As I age, the backdoor service becomes more important to me. I don't want to see that option disappear. I intentionally left question 6 blank.	8/10/2018 12:58 PM
127	You didn't give a approximate cost for curbside refuse collection. How does it compare to sticker costs?	8/10/2018 11:45 AM

Refuse and Recycling Survey

128	We only have two people in our home so we have a small amount of refuse. The use of a sticker per bag suits our needs and budget.we would be open to a large recycling can rather than the blue bags.	8/10/2018 10:40 AM
129	I am very happy with the current service- hate seeing the containers out front after the garbage has been collected	8/10/2018 10:20 AM
130	with aging people a container greater than 33 gallons would be hard for them to move and thus decrease recycling which should be imperative and the primary driver	8/10/2018 9:30 AM
131	Sorted recycling, it seems like throwing all of the recycling in the same container would make it less likely that things get recycled.	8/10/2018 9:07 AM
132	For smaller households, there should be an option for smaller containers or every other week pickup.	8/10/2018 8:26 AM
133	I would love to see WS switch to a system where everyone uses a garbage can and puts it curbside. This is the only place I've ever lived that does not use a garbage can! I am willing to help in any way! My email is noraElizabeth3@hotmail.com	8/10/2018 8:02 AM
134	Few people have space for multiple carts. Don't get rid of the blue bags. How are seniors going to deal with huge carts for both refuse and recycling?	8/10/2018 7:51 AM
135	I would like recycling or trash company to notify residents (either not picking up and a leaving a warning note, or a note on door) for residents that dont comply with recycling. I see people putting paper in blue bags, I didnt think that was acceptable and I hope it goes to the right place. With the idea if bins, can paper and plastics be comingled? All for a better recycling efforts and to improve process.	8/10/2018 7:22 AM
136	Please allow containers for recycling. The amount of cardboard blowing down the street on windy days is terrible and unpleasant to chase or look at.	8/10/2018 6:36 AM
137	We'd prefer not to pay anymore than our garbage stickers that we use for our trash currently.	8/9/2018 11:43 PM
138	No	8/9/2018 11:21 PM
139	I feel that the cost for yard waste disposal is too expensive.	8/9/2018 10:18 PM
140	I think garbage should be standard/ same for all residents and included in what we pay for taxes- which are already high.	8/9/2018 9:30 PM
141	I think garbage should be standard/ same for all residents and included in what we pay for taxes- which are already high.	8/9/2018 9:30 PM
142	Love the styrofoam recycling. Hope we can move in the direction of more recycling opportunities/advertising (even if coordinated with other municipalities). For example, electronics, batteries. And I would truly love it if the May clean up day (the one where all items are put curbside) would be expanded to twice a year!!!!!! I've missed the may one and then I have to wait a full year.	8/9/2018 8:33 PM
143	No	8/9/2018 12:56 PM
144	I would like to know where our recycling is taken and if it is possible to take a tour of this facility. I will be very happy if our recycling program stops the usage of wasteful plastic blue bags.	8/9/2018 12:50 PM
145	Need to change the recycling containers to prevent trash blowing all over town.	8/9/2018 12:22 PM
146	I wish we had more recycling options , like batteries, electronics, etc	8/9/2018 12:00 PM
147	No	8/9/2018 10:32 AM
148	I highly recommend just having 1 method of collecting refuse, the way most other towns (like LaGrange and Brookfield) do. I would recommend having one bin for garbage that you put a sticker on and wheel to curb to be picked up. And I also recommend one bin for recycling (that has a lid on it), that can also be at the curb to be picked up. I don't think it makes sense having so many different options, it's confusing, pricey, and inefficient.	8/9/2018 10:20 AM
149	It would be great for the town to finally go to large cans! It would look tidier and less rodents digging in bags. Thanks	8/9/2018 9:22 AM
150	Please continue the styrofoam recycling	8/9/2018 8:52 AM
151	More recyclable items included for pickup	8/9/2018 8:06 AM

Refuse and Recycling Survey

152	Prices should be lowered if we are getting rid of back door services!!	8/9/2018 7:47 AM
153	This survey should have separated out recycling from refuse in the initial questions. I am satisfied with the refuse but the recycling I am looking for more options. Would we ever consider composting?	8/9/2018 5:45 AM
154	Back door service should include bringing the garbage can back to the location it was taken from instead of leaving it at the end of the driveway. I would pay extra for that. Garbage collectors should be neater when emptying cans instead of spilling garbage all over peoples yards.	8/9/2018 4:52 AM
155	We just moved to Western Springs at the beginning of summer. The rules for the recycle and refuse pick up are very confusing and Republic Services seemed confused and couldn't give consistent answers on what to do either. It says to break down boxes, but no one on our block seems to do that and boxes are still picked up. It says no containers by curbside, and I have a recycle container so I left that backdoor, the recycling wasn't picked up 2 weeks in a row, but others on the block put containers by the curb and when I put my recycle container by the curb it was picked up. We pay for the 95 gallon can that republic service provides, and They said when signing up that you could have unlimited bags outside of can with it, but failed to mention the need for \$4.10 stickers for those bags and left a nasty note for us the first week we moved in (and with the high cost for the large container it seems asinine to have to pay \$4.10 for additional bags.) I like the idea of containers for both recycle and refuse, this helps keep things contained and animals out and increases ease of putting out on garbage day. The option to have additional bags out of containers is nice for when you have the instances where you just have a little extra that week (moving, birthday party, holidays). With the way most driveways are set up in Western springs, being able to put bags and boxes by curb is nice instead of backdoor so that you can still utilize your driveway until pick up as non contained bags by back door would likely take up a lot of room and make it difficult. Please whether or not change is made, please consider sending out much clearer information to residents once established (and possibly put clear instructions in the welcome to the village folder) so it is not as confusing on what to and not to do.	8/9/2018 4:43 AM
156	I believe we should also have recycling of styrofoam.	8/9/2018 12:20 AM
157	No	8/9/2018 12:18 AM
158	Adopt the same program Hinsdale has. It's so much better.	8/8/2018 11:16 PM
159	No	8/8/2018 11:02 PM
160	Having Recycling containers with lids on wheels would be much better than the blue bag program (which is not bad -- just that the recycling containers are better).We used a similar system in another city and it was really easy. It also allowed us to recycle everything together - paper, plastic and glass.	8/8/2018 10:57 PM
161	The Blue bag recycling program is a nuisance and makes the neighborhood look like a mess on garbage day, especially with snow, rain and wind added into the mix. Would love the option of standard recycling bin with lid and garbage cans that are all the same in the community. Fully support changing the recycling program to a bin with a lid	8/8/2018 10:54 PM
162	The parkway at our residence is very steep. Having a can at the curb would not be possible—it would have to stand in the street. I appreciate the back door service too.	8/8/2018 10:47 PM
163	- Would love to have a composting program - The current recycling system seems like it creates unnecessary waste. My family has to get paper grocery bags instead of using our reusable ones or we have to purchase cardboard boxes just to put out paper recycling. Additionally putting the rest of the recyclables in what is essentially a plastic trash bag does not make sense.	8/8/2018 10:39 PM
164	Get rid of the bag system. Also there are too many rules about separating paper from other recycling	8/8/2018 10:38 PM
165	2x a week pickup would be great in the summer	8/8/2018 10:27 PM
166	More information pushed out in what can be placed out for garbage pick up, what needs a sticker, what can be placed in recycling, etc. also, don't know what curbside versus back door is. Thanks	8/8/2018 10:06 PM
167	Is their a can that is resistant to squirrels and raccoons??	8/8/2018 10:04 PM
168	We currently rent the larger can for refuse, and find it much easier to have one large. I would support a recycling bin of this size as well.	8/8/2018 9:38 PM

Refuse and Recycling Survey

169	It's hard to imagine a 65 gallon container vs 95 gallon. I can at least fill 65 if not 95 but I'm concerned how I can get it to the curb and back if it is so big. Visuals would help. Plus would glass , plastic & paper be separated?	8/8/2018 9:28 PM
170	Burr Ridge collection much more affordable	8/8/2018 9:20 PM
171	I really wish we had the standard containers for both trash and recycling.	8/8/2018 9:19 PM
172	Na	8/8/2018 9:19 PM
173	Confused about what is eligible for recycling. Standards seem to be constantly changing. Would like more info re eligible recycled products. How about a list posted on the Village website?	8/8/2018 9:14 PM
174	Like to eliminate the blue bag program and switch to using recycling refuse containers	8/8/2018 8:05 PM
175	In spite of the current ordinance, a number of homes have been using large containers at streetside. Perhaps these are new residents who used those containers elsewhere. The village should adopt the large containers as standard or enforce the current ordinance.	8/8/2018 5:25 PM
176	I'm disappointed to find out that the blue bags used for recycling are not recyclable themselves.	8/8/2018 4:40 PM
177	Prefer current blue bag recycling system, as opposed to curbside containers. Prefer current curbside garbage collection, as opposed to refuse containers.	8/8/2018 3:48 PM
178	collection of styrofoam should be added to recycling	8/8/2018 2:33 PM
179	It is very important to retain the service providing that households with one or two persons do not need to deal with or pay for the same service as large families who generate a lot of refuse. For example, I only fill one large black bag with garbage per month as a general rule. Also, there is no place in my yard for two large containers.	8/8/2018 1:42 PM
180	I don't like the use of the blue bags for recycling because they are not recycled. Carts would be better.	8/8/2018 1:39 PM
181	None	8/8/2018 10:17 AM
182	Would like to see the blue recycling bags be discontinued as they are not recyclable	8/8/2018 9:44 AM
183	Eliminate blue bag recycling & use bins preferably.	8/8/2018 9:41 AM
184	Many residents are now putting out trash and refuse much earlier than the ordinance states i.e. Sunday or our neighbor puts it out Monday at 7 am for Tuesday's pick up.	8/8/2018 9:11 AM
185	To some of these questions, we wished we had more answer options. In general, we are in favor of the single container mixed content recycling option! Thank you for seeking community input!	8/8/2018 9:02 AM
186	I think it is urgent that our Village makes a change for our recycling. Having paper and garbage strewn all over the streets on windy days is absurd. A closed recycling container would be a much welcomed solution!!!	8/8/2018 9:01 AM
187	If we don't have bags , then I will have an issue storing containers.	8/8/2018 8:28 AM
188	We fully support the idea of having garbage containers that can be mechanically picked up by the truck itself instead of by the waste removal workers. It really doesn't make sense that they have to get out of the truck at each residence to pick up everyone's garbage by hand. This current process takes longer and doesn't prevent the garbage from being blown all over the street on windy days. Additionally, the new blue bags are horrible. They are so thin that they rip constantly. And they are not even recyclable themselves!	8/8/2018 8:27 AM
189	Two bins for each household as used in other communities one for garbage and one for recycling. Picked up curbside. This would be more efficient, stop animals from tearing up garbage bags and diminish the mess on garbage days.	8/8/2018 7:52 AM
190	Do what is best for the environment	8/8/2018 7:37 AM
191	You ask if we support the change, but don't tell us whether the cost would go up and by how much, so this survey is of limited value without that information and question.	8/8/2018 7:14 AM
192	Yes - single stream would be great. Having to separate paper from everything else makes it more difficult to effectively collect it all.	8/7/2018 11:29 PM
193	Would love to see refuse cans for trash and recycling the instead of the blue bags for recycling.	8/7/2018 8:13 PM
194	none	8/7/2018 7:15 PM

Refuse and Recycling Survey

195	Pricing is outrageous! Having the recycle by curbside without in an kind of can is unacceptable and makes the village look like trash on the windy days - everything blows everywhere. Silly to have the garbage man to come all the way to the back door for the garbage - much more convenient to have at the curbside where they can use their trucks to empty the garbage cans. These are a lot of good options and SOMETHING needs to change!!	8/7/2018 2:41 PM
196	We're new to the neighborhood and immediately contact refuse about a garbage can and still haven't received it and it's been over a month.	8/6/2018 11:32 PM
197	Continue using the blue recycle bags. These are easier to handle than a plastic container. Remember some of us are older and some of us live in apartments.	8/6/2018 7:10 PM
198	no	8/6/2018 6:47 PM
199	Household requirements vary during year: how would automated approach handle larger volume weeks? Smaller households have less need for larger containers. What outdoor storage space would be needed for containers?	8/6/2018 6:20 PM
200	I could not read all of question 6 so I did not answer. I would be interested in curbside compost pick up	8/6/2018 5:30 PM
201	Get rid of bags and do cans for both garbage and recycling at curb	8/6/2018 2:14 PM
202	I love that the village has free recycling and a fee for garbage, etc. I love the environmental emphasis this implies.	8/6/2018 12:16 PM
203	All services are performed to my satisfaction.	8/6/2018 8:40 AM
204	Our trash collector is very friendly and does a great job	8/6/2018 8:39 AM
205	None	8/5/2018 10:06 PM
206	Don't change a program that is not broken	8/5/2018 9:38 PM
207	We would like to be assured our recycling is actually being recycled. Is our All-in-One program working for Republic Services? I still prefer to separate paper. Would small stackable bins be an option--we have a small 1-car garage and don't create much garbage--a large cart will not fit, would have to stay 33 gallon (skipped that question above since that was not an option). We would like to be able to take medications to OUR Police Department (vs LG), and offer a local battery/electronics recycling a few times a year. Our styrofoam recycling volunteer program is really growing!	8/5/2018 3:43 PM
208	please keep the current service for refuse and recycling. I would not have the strength to drag a container out to the curb -the stickers for bags and cost has been working very well for myself and all my senior neighbors - please do not change	8/5/2018 2:22 PM
209	Please add occasional recycling days for special items like electronics, paint, etc.	8/5/2018 8:32 AM
210	Would love a recycling can system vs the blue bags!	8/5/2018 8:03 AM
211	Please please please make this change! There shouldn't have to be a survey to adjust to the more green, more efficient and safer (from hygiene) way! Every other place where I have friends and family has moved with the times - it's time WS!!!	8/5/2018 7:46 AM
212	The recycling program needs a big overhaul too. Other communities have mixed materials recycling available (why do we have to separate everything?). Also, why aren't more recycling bins available in public places? I think businesses and public areas should be required to provide recycling receptacles.	8/5/2018 5:35 AM
213	The community where I used to live used sturdy wheeled trash cans with attached lids. This prevented issues with lids in the street and trash cans blowing over.	8/5/2018 12:11 AM
214	N/A	8/4/2018 10:23 PM
215	Not only is the current system a pain to execute (especially with inclement weather), it also makes our community look dirty and cluttered with recycling all over the sides of the street; would much prefer everything to be in containers for a streamlined appearance and process!	8/4/2018 10:11 PM
216	If we put our garbage out night before, animals always seem to rip it open. Would like to be able to keep bags of trash in cans to reduce garbage getting all over the lawn in the middle of the night.	8/4/2018 9:14 PM

Refuse and Recycling Survey

217	I would be upset if I was limited to 95 gallons of recycling/week. I regularly fill 3 blue bags and put out many cardboard boxes. I DO NOT SUPPORT the change if it limits the amount I am able to recycle.	8/4/2018 8:52 PM
218	I'm very satisfied with the current company	8/4/2018 8:36 PM
219	More clarity is needed regarding lawn pickup. I pay a premium for everything to be picked up but I was told in addition to my monthly service, I have to pay for stickers for my lawn bags, which ends up being more than a service to come and do my weekly lawn maintenance (after paying my kids or s neighbor to cut it AND all the stickers).	8/4/2018 8:03 PM
220	We need large recycling wherled cans.	8/4/2018 5:14 PM
221	please switch to rolling containers curbside.	8/4/2018 4:47 PM
222	Curbside recycling and refuse is definitely needed! It is such a waste of time to have blue bags delivered and then picked up again. I don't think any of the other towns around us do it the way we do. Please please change! Thank you!!!	8/4/2018 2:50 PM
223	Please switch to the single sort recycling and waste dual cart curbside system!!	8/4/2018 2:13 PM
224	I Definitely support a container for recycling. Would also support container curbside for refuse. I was confused on one question about eliminating back door, it didn't imply whether curbside would still be bagged or move to container?	8/4/2018 2:09 PM
225	Allison.saftig@gmail.com	8/4/2018 1:55 PM
226	No	8/4/2018 1:53 PM
227	Should be free - pay too much in property taxes already	8/4/2018 1:43 PM
228	We would prefer curbside service for both recycling & garbage, 1 large bin on wheels for each	8/4/2018 1:38 PM
229	I find it strange and unsightly to put bags out on curb and would much prefer carts with lids as they do in most places.	8/4/2018 12:52 PM
230	I feel like Republic pricing is high and with the amount of property tax, refuse should be included for homeowners. Additionally, an alternative method for recycling would be cool, but the blue bags seem to work well for us.	8/4/2018 9:49 AM
231	The current system is excellent and provides a great deal of flexibility for people with differing garbage disposal needs.	8/4/2018 9:11 AM
232	Would like container for recyclables.	8/4/2018 7:21 AM
233	I have never known who picks what up. Yard waste sometimes goes with the regular trash and some times it doesn't. It would be nice to have a complete list of recycling and how you want them.	8/3/2018 5:25 PM
234	I am satisfied the way things are. I certainly do not big containers. The smaller ones are better because we don't have room in our small garage and don't want that unsightly big blue container outside. I don't like looking at our neighbors next door. It ruins my beautiful landscape.	8/3/2018 5:19 PM
235	The current bag system works great and I feel that a covered lid recycle program would be additional burden since once you put garbage out today, that's the only step necessary vs. taking a container in later.	8/3/2018 5:14 PM
236	I would like to switch to a service like LaGrange or Hinsdale have with containers at the curb. When I said I was dissatisfied it was not with the workers. They do a great job.	8/3/2018 1:35 PM
237	I didn't understand question 6? Would this be a change from per bag stickers to a flat rate per month?	8/3/2018 1:01 PM
238	Please move to the larger bins!!!!	8/3/2018 9:19 AM
239	Prefer single stream recycling, love the idea of contained garbage and recycling versus along the street	8/3/2018 5:29 AM
240	I wish we could use containers for paper recycling. We normally use our own bags in stores, but have to get paper bags at grocery stores so we have something to put our paper recycling in. Otherwise we'd be bag-free. Also our garbage each week is very small; a huge container would be a nuisance to store.	8/2/2018 11:36 PM

Refuse and Recycling Survey

241	It would have been helpful to have the proposed pricing defined and options explained prior to having us answer the survey questions. Having the facts may change my responses. Please consider having the trash collection at the recreation center performed later in the day. Currently the trucks are coming at 6:30 - 6:45am. Thanks!	8/2/2018 10:50 PM
242	question #7 is unclear. Are you suggesting in that question that residents would pay a flat monthly fee for curbside service regardless of amount of trash bags? I would not want to be charged for weeks when I do not put out trash. Paying by the bag is fair to everyone. If you have more trash you pay more. If you are a snowbird then you don't pay when you are away.	8/2/2018 10:27 PM
243	Can we have a 2nd clean up day when old furniture can be picked up & hauled away in fall and spring?	8/2/2018 9:50 PM
244	Would containers be provided, or do they have to be purchased/rented by residents?	8/2/2018 9:25 PM
245	I have very little garbage and the monthly billing would be much more expensive for me.	8/2/2018 6:28 PM
246	I would love to see the use of recycling containers with lids because I'm tired of picking up the neighborhood's recycling on windy days, esp. since ours is usually not picked up until the afternoon.	8/2/2018 5:35 PM
247	It would be great to have a full co-mingled recycling collection program.	8/2/2018 4:02 PM
248	current system works for me	8/2/2018 3:59 PM
249	Please consider allowing cans in parkway. Narrow driveways and garages in back of yards don't easily allow for backdoor pick up of cans and it is extremely awkward to figure out where to put a can since it is not allowed in the parkway. We currently have to put our can on the sidewalk leading up to our front door due to this inconvenience. Buying garbage stickers is a hassle. Also please consider a can for recycling versus blue bags. A streamlined recycling program that allowed for paper and other products in the same can would promote more recycling. We do not like the current garbage and recycling program.	8/2/2018 11:43 AM
250	We are among many households in Western Springs with only one or two persons, many of whom are elderly and would find moving huge containers difficult. We have no use for a 65 or 95 gallon container, nor need backdoor service. We would choose to continue using blue bags and stickers. Not only would we not fill the 65 or 95gallon containers, it would be difficult for us to get them to the street and back again. I know they are on wheels, but we would need to keep them behind the garage and take them down a narrow walkway. Leaving them out front would be unsightly. We do not have a path to our backdoor, so the men would have to come across our lawn and stepping stones. Neither option works for us.	8/2/2018 8:56 AM
251	No	8/2/2018 8:35 AM
252	No	8/2/2018 7:43 AM
253	I am not unsatisfied with the current program, but I am unsatisfied with how much we pay for the current program, especially since most people on my block disregard it. Currently, the back door service is ignored by most new residents, and it is not enforced. Almost all of my neighbors leave their cans out at the curb all day. I am paying for back door service because I don't want to have to remember to buy garbage stickers and put bags on the curb. I am happy to bring my can to the curb, if that becomes the service, but I don't want to pay the same price that I am paying to keep my can up by the house. I would like the cost to be reduced if I am bringing the can back and forth--which, again, I don't mind doing at all. If we are paying the price for someone to retrieve the cans from the house, but most people put the can by the curb anyway, we should stop paying extra. I also do not want to be required to buy garbage stickers. We don't need larger cans, we just need consistent practices.	8/1/2018 11:29 PM
254	Coming from La Grange, I am disappointed with the service we are provided.	8/1/2018 10:55 PM
255	Any chance we can compost or collect items with food along with food scraps. Would also love if we could get biodegradable garbage bags thru the waste service company	8/1/2018 10:54 PM
256	Allow residents to buy stickers with a credit card. And online! It's insane that in 2018 I can tap my phone to buy almost anything and we have to pay with check or cash for stickers on trash bags.	8/1/2018 10:33 PM
257	We need more bags and we should have garbage cans for recycle	8/1/2018 9:49 PM
258	I would also be interested in a drug off program (to dispose of expired prescription drugs) and an electronics recycling program. It would also be nice if the refuse stickers were offered at more stores, and if you could pay for them using credit or debit cards.	8/1/2018 9:18 PM

Refuse and Recycling Survey

259	Current service is out-dated and too people intensive. Automated service much more efficient. Hope a change is made.	8/1/2018 9:17 PM
260	In order to keep pests and garbage off the streets, If you could police the garbage placement of 6:00pm the night before. I have neighbors that put their garbage out a day or morning before pickup. This potentially creates a pest problem, and if its windy, we get garbage all over our fine neighborhood. A warning would be good and then fine.	8/1/2018 9:00 PM
261	Would really like a recycling container.	8/1/2018 8:57 PM
262	When can we move away from blue bags?	8/1/2018 7:51 PM
263	No	8/1/2018 7:17 PM
264	Why can't the Village enforce rules on not allowing garbage cans at the curb? The current rules work well when enforced ... we don't have garbage and containers sitting out all day ... it sounds like this survey is designed to justify a change in the current system, which I th8nk would be a big mistake.	8/1/2018 6:05 PM
265	Is there going to be some enforcement preventing people from putting loose recycle materials at the curb not fully contained? On windy days stuff seems to be flying around allot which can make a mess around the neighborhood.	8/1/2018 5:58 PM
266	Please have large bins with wheels to put out front on garbage day.	8/1/2018 5:50 PM
267	We pay for backdoor pick up and we are forgotten at least once per month. I am tired of calling Republic to schedule a separate pickup. Also, large bins with curbside pickup are the new norm and we are envious of LaGrange for this reason. A 33 gallon limit was surprising when we moved here (we think that is too small) and cannot fit many items. The annual unlimited trash day is wonderful.	8/1/2018 5:44 PM
268	Please bear in mind that some residents are older and have difficult moving large containers.	8/1/2018 4:25 PM
269	Would like to have an annual amnesty day for building materials. For example, pieces of wall board, wood, and partial bags of cement and plaster,	8/1/2018 4:00 PM
270	I'm unfamiliar with the community Shredding day, what is it?	8/1/2018 3:57 PM
271	Please do not "fix" what isn't broken. Our pickup folks are pleasant, neat and bend over backwards to keep our neighborhood clean and tidy.	8/1/2018 3:53 PM
272	I would prefer moving to the bin collection for recycling like our neighboring communities. I find it difficult and wasteful that we need to get plastic bags and find paper bags in order to recycle!	8/1/2018 3:33 PM
273	N/a	8/1/2018 3:15 PM
274	The refuse bags are the last items to be picked up each week after paper and blue bag recycling. During the heat of summer, it's not unusual to see the refuse bags sitting out til after mid-day -- an attraction for the non-domesticated animals in the area. It would be nice if the pickup schedule could be changed during the summers to take that in consideration.	8/1/2018 2:58 PM
275	None	8/1/2018 2:43 PM
276	The current refuse process is quite antiquated & is forcing the wrong behavior. People put items in recycling that should not be recycled just so that they don't have to sue the stickers. It also looks messy on garbage day and leads to refuse blowing around during storms. Give me two containers, one for garbage & one for recycling. I'll roll them out to the curb. This would significantly improve the process.	8/1/2018 2:34 PM
277	I'm in favor of containers being used for recycled items as long as it does not increase the price of the service. I buy stickers for my nonrecyclable garbage, use the blue bags provided for recyclables, which are "free" except that \$5.00 Monthly fee on my bill which, I assume is the fee for those bags. I use veryfew recyclable containers as my household dos not drink pop and various bottled drinks pre packaged foods etc.I would not want to pay extra charges for disposing the small amounts of recyclables .	8/1/2018 2:30 PM
278	No	8/1/2018 2:23 PM
279	I am a senior and do not generate a lot of garbage. I use the blue bag option and usually go 2 or 3 weeks before I need to place trash at the curb. I love having this flexibility and the ability to keep my costs down. I hope you take single households into account when developing a pricing structure.	8/1/2018 2:22 PM

Refuse and Recycling Survey

280	Most wind blown debris is due to residents not following the guidelines set for recyclable material. Resident self-discipline has declined over the years.	8/1/2018 1:57 PM
281	Test Test Test	8/1/2018 1:47 PM
282	Please add styrofoam recycling	8/1/2018 1:34 PM
283	Make containers available for recycling of paper and plastic	8/1/2018 1:33 PM
284	Recycling bins with covers would be very convenient and cut down on the loose paper that flies around on pickup day. In addition to the community service shredding day, I wish the village would also consider an electronic recycling day as there are so few options in the area for recycling of electronics.	8/1/2018 1:30 PM
285	We appreciate the opportunity to share our opinion. I hope we are to move to a tidier pick-up system.	8/1/2018 1:25 PM
286	It would be great if the Village provided the garbage and recycling cans as that is the standard in most communities. We would definitely appreciate eliminating the blue bags in favor of a recycling can!	8/1/2018 1:15 PM
287	I've heard that our recyclables are not really recycled, is this true ? Also I see many peoples blue bags filled with nor recycled items. The items allowed, should be printed on the bag.	8/1/2018 1:14 PM
288	Currently my. 33 gallon containers fit inside my garage. Anything larger would not fit.	8/1/2018 12:52 PM
289	It would be nice to have a lawn, garden and tree limb day similar to our April household day. This would allow us to put multiple bags and trimmed tree limbs for one pick up	8/1/2018 12:46 PM
290	I would appreciate electronics recycling and styrofoam recycling, and household hazardous waste disposal - or at least more information on these options in the area as part of the spring clean-up day.	8/1/2018 12:36 PM
291	I would love to see recycling cans with lids. It will promote better recycling in our community.	8/1/2018 12:30 PM
292	I would LOVE to move to a container program for recycling. The blowing trash from curb recycling every week is ridiculous!!	8/1/2018 12:16 PM
293	Need at least 1-2 bulk trash days per year as part of standard service. Yard waste pickup should also be standard service.	8/1/2018 12:14 PM
294	Love the idea of having a lawn debris container. It is difficult to "package" branches, etc. into narrow paper bags.	8/1/2018 12:08 PM
295	Instead of blue bags for recycling there should be a separate lid covered container for recycling. If curb pickup is the standard, there should be a lid covered container required instead of bags.	8/1/2018 11:48 AM
296	Will cardboard recycling still need to be kept separate from plastic, glass, and alumni recycling?	8/1/2018 11:32 AM
297	No	8/1/2018 11:21 AM
298	I am in favor of switching to recycling containers and ending the blue bag program.	8/1/2018 11:09 AM
299	Nope	8/1/2018 11:07 AM
300	I like the idea of a closed container with a top/lid for recyclables. On a windy day trash is all over the place.	8/1/2018 11:02 AM
301	We think our current system is superior to all neighboring communities' systems with bins out everywhere.	8/1/2018 10:58 AM
302	We should be taking more recycling. It is a shame that we don't! Everything that can be recycled should be!	8/1/2018 10:58 AM
303	on the whole, I am fully satisfied with the present service	8/1/2018 10:47 AM
304	My concern with containers is that if we go out of town for the weekend, our containers would sit on the curb for the weekend (we have a Friday pick up).	8/1/2018 10:37 AM
305	I would like to visit the recycling plant to see how things are sorted. I don't understand what things can be recycled? Is it necessary to clean out jars before putting them in a blue bag? Why do we need to separate paper and everything else when it is thrown in the same truck and mixed together anyway? I think everyone needs to be educated. I know I would like more information about recycling.	8/1/2018 10:32 AM

Refuse and Recycling Survey

306	I would want to know the cost differential before choosing between container sizes. The current system provides flexibility and you only pay for what you need.	8/1/2018 10:30 AM
307	Refunds for weeks out of town	8/1/2018 10:27 AM
308	Please get rid of the recycle bags and use a mixed sort container.	8/1/2018 10:26 AM
309	No	8/1/2018 10:16 AM
310	Containers would be great for recycling. On garbage day the streets just look ugly without containers! Aside from trash bags just looking ugly, the wind picks up cardboard when people just put a bunch of cardboard boxes on the curb and don't secure it.	8/1/2018 10:13 AM
311	Would we get lawn waste containers as well? I just moved to WS after living in the city. Growing up in Orland, we always had yard waste containers and didn't have to deal with the paper bags and stickers. Also, the current system is fine. I would support a new system as long as we don't end up having to pay more for refuse pick up than the (2)-33 gallon price.	8/1/2018 9:52 AM
312	I love that there are not garbage cans at the curb. Because no one would remember to bring them in in a timely manner.	8/1/2018 9:46 AM
313	Residents are already using the blue containers.	8/1/2018 9:40 AM
314	Having a Toter / large bin one for garbage and another for recycling is a more efficient and effective process for residents and garbage collectors. Let's change. Thanks.	8/1/2018 9:39 AM
315	No	8/1/2018 9:37 AM
316	I'm ALL for having large covered containers for our recycling. On windy Tuesdays, the recycling is blown all over the neighborhood.	8/1/2018 9:36 AM
317	Would really like the village to stop using plastic bags for recycling.	8/1/2018 9:33 AM
318	It would be nice if there was a set subscription plan for yard waste removal. Having to run out to buy the stickers, while admittedly a minor nuisance, does impact daily life.	8/1/2018 9:32 AM
319	I have always thought the back door option is COMPLETELY UNNECESSARY! To see the truck sit outside my house, on idle, fumes filling the air, while a human walks to the back of each house... total waste of human energy, filling our air with pollution. I have never understood why this is the "norm" in WS. As residents, we can help decrease pollution and decrease the amount of time it takes to collect our refuse by putting all items at the curb. Please continue free recycling of paper and plastics.	8/1/2018 9:31 AM
320	The stickers are WAY TOO EXPENSIVE!!! Especially on yard waste. If you're just throwing out grass clippings or leaves, it shouldn't have to cost you so much to get rid of yard materials that are able to compost. Paying for yard bag stickers is just too much!	8/1/2018 9:30 AM
321	I think it should just be one price for the month/year and you should be able to put out whatever you want. As new residents, the sticker system seems ridiculous and it would probably be most affordable for Western Springs as a whole to just have one option rather than multiple options.	8/1/2018 9:25 AM
322	Would love to see an electronic disposal day	8/1/2018 9:24 AM
323	We really prefer the current system for weekly pick-up. No containers left on the parkway after service is highly preferable.	8/1/2018 9:20 AM
324	The cost of buying stickers, bags etc. has gotten out of control!!!! Change to the containers at the street, PLEASE!! It would look better than bags broken into by animals!!! We can NEVER put our trash out the night before because of using bags! Let's get with it! Other villages have cans at the street. We are sick of paying, paying and paying for lack of services in this village!	8/1/2018 9:19 AM
325	No	8/1/2018 9:14 AM
326	Overall waste services are too expensive. The current recycling practice is outdated and inconvenient; using blue plastic bags and carry them to the curbside. A recycling container provided by the city would be huge improvement.	8/1/2018 9:10 AM
327	I would be interested in a community composting site where residents could drop off compostable materials once a week or more.	8/1/2018 9:08 AM

Refuse and Recycling Survey

328	I think the village should just include refuse collection as part of the water/sewer bill and charge every resident a flat fee. That would eliminate sticker buying as well as requiring customers to setup individual relationships with the waster collector. I'm sure that a reasonable amount could be calculated and then every household could dispose of whatever they need instead of having to buy more stickers or hold trash because their container is full.	8/1/2018 9:05 AM
329	as a member of the older population of the village, getting the garbage to the curb becomes more and more difficult particularly in winter. Don't put more of an economic burden on us by making backdoor service more expensive.	8/1/2018 9:01 AM
330	I use can pick up, which is pricey. When I do use sticker service, the stickers are poorly made and should be re-made. There should be one strip to pull off. Also, the blue bags are nice but I would support bins/containers. Also, I think people are confused about paper and how to dispose of that. I think some people put it all in the blue bags.	8/1/2018 8:58 AM
331	No	8/1/2018 8:57 AM
332	Would love a recycling bin instead of blue bags!!!	8/1/2018 8:57 AM
333	Pick up of large items can be confusing with the allocation of how many stickers go on an item.	8/1/2018 8:56 AM
334	STOP creating even more environmental waste with all of those blue bags!!! No other suburbs are still telling residents to separate recycle garbage. Give residents a CHOICE of the smaller or larger can. There are a lot of one car garages in WS and those 95 gal. can are huge.	8/1/2018 8:56 AM
335	We need Blue Recycling containers like they have in other communities.	8/1/2018 8:53 AM
336	We have been taking advantage of the styrofoam recycling the first Saturday of the month. Please continue to support styrofoam recycling!	8/1/2018 8:49 AM
337	Composting would be wonderful to have as well	8/1/2018 8:42 AM
338	Need to keep the extensive recycling service for no additional fee.	8/1/2018 8:38 AM
339	None	8/1/2018 8:36 AM
340	I understand the idea behind garbage stickers to promote recycling, but \$4 is absurd. The move to a normal system where paying our garbage fee means they pick up our trash without having to also pay for a sticker makes total sense. Which is why every other city does it that way. A sticker on yard waste doesn't make sense to me and promotes burning or illegal dumping. 4 dollars to get rid of a bag of brush and weeds is crazy!	8/1/2018 8:35 AM
341	Would we have two 65 gallon containers ? One for garbage and one for recycling?	8/1/2018 8:32 AM
342	No	8/1/2018 8:21 AM
343	I definitely support a container for recycling versus the current blue bags. Also, it would be nice to have a larger container for refuse and not have the hassle of purchasing stickers.	8/1/2018 8:20 AM
344	Have a paint, electronics and and all other nonrecycling products days.	8/1/2018 8:20 AM
345	The garbage collection is good! It's on time and the drivers are friendly. They take all the items and don't leave a mess. I do think having bins for recycling is a great idea since we won't have all these plastic bags.	8/1/2018 8:19 AM
346	Nothing looks worse than paper and cardboard blowing around town on garbage day. We pay more than most neighboring towns for service and still have to deal with the trash everywhere. All for a more efficient service at a lower cost since there is less man power required.	8/1/2018 8:18 AM
347	Still need a solution to getting rid of light bulbs and things like paint.	8/1/2018 8:17 AM
348	Can the residents get reminders/instruction on what is and is not allowed to be recycled? It's nice to know that what we put at the curb for recycling has the potential to actually be recycled vs. getting combined with trash.	8/1/2018 8:13 AM
349	There has got to be a better way to recycle than having piles of trash in front of everyone's homes once a week. It looks terrible. Both refuse and recycling should be back door service	8/1/2018 8:12 AM
350	Lawn Bags should also be "included" or free, similar to recycling. The fact that we have to shell out money for natural waste is absurd to me.	8/1/2018 8:12 AM
351	Back door collection is nice because garbage cans are not left at curb after garbage is collected.	8/1/2018 8:11 AM
352	Thank you for looking into this. The current "trash piles " should be a thing of the past.	8/1/2018 8:11 AM

Refuse and Recycling Survey

353	I don't understand why the village does not have commingled recycling!!!! It's ridiculous in 2018 to separate our recycling especially for what we pay. Additionally, I like the back door refuse collection and think that the recycling should be the same. Curb side recycling makes the village look like garbage (literally) on collection days. Additionally, on windy days, recycling is all over our village streets!	8/1/2018 8:08 AM
354	Need recycling container	8/1/2018 8:05 AM
355	Leave programs as they are, they work well and have options for all	8/1/2018 8:05 AM
356	I hate having to use stickers when I'm already paying for monthly service.	8/1/2018 8:05 AM
357	No	8/1/2018 8:04 AM
358	I would LOVE to get rid of the blue bag recycling program and switch to a recycling containers like the regular trash container. The blue bag program is inconvenient and not environmentally friendly	8/1/2018 7:58 AM
359	Since we put recycling out on the curb we should really put garbage out on the curb. Also the blue recycling bags look so junky each week we have several on the curb we would love to have a recycling bin to use as well as a large WS garbage bin. If there were two large bins I think it would not only look nicer but eliminate the need for multiple bags and eliminate the cost of having garbage picked up at the door	8/1/2018 7:57 AM
360	The cost of stickers for yard waste is too high.	8/1/2018 7:56 AM
361	Make recycling easier. Don't require separating paper/cardboard/glass and plastic.	8/1/2018 7:56 AM
362	I feel that we pay too much for what is offered. There is no cost containment and we are paying more for less.	8/1/2018 7:55 AM
363	Do a large recycling bin too. With bad weather loose recycling blows everywhere	8/1/2018 7:55 AM